



Terms of Use & Privacy Policy

Effective Date: 18 August 2025

Company Name: Advance on Point Solutions (PTY) LTD

Website: www.advanceops.co.za

1. Terms of Use

1.1 Acceptance of Terms

By accessing and using the website www.advanceops.co.za ("the Website"), you agree to comply with and be bound by these Terms of Use ("Terms"). If you do not agree with these Terms, please refrain from using the Website.

1.2 Use of the Website

- The Website is intended to provide information about Advance on Point Solutions, its services, and related resources.
- You agree to use the Website for lawful purposes only [and not to distribute malware, unsolicited communications, or any content that infringes on intellectual property or other rights](#).
- You may not use the Website in any way that could damage, disable, overburden, or impair its operation or interfere with others' use.

1.3 Intellectual Property

- All content, including text, graphics, logos, images, and software on the Website, is the property of Advance on Point Solutions or its licensors.
- You may not reproduce, distribute, modify, or create derivative works from any material on the Website without prior written consent.

1.4 Third-Party Links

- The Website may contain links to third-party websites for your convenience.
- Advance on Point Solutions is not responsible for the content, privacy practices, or terms of use of third-party sites.



1.5 Disclaimers

- The information on the Website is provided "as is" and for general informational purposes only.
- Advance on Point Solutions makes no warranties, express or implied, regarding the accuracy, reliability, or completeness of the content.
- The Company disclaims all liability for any damages arising from the use of the Website including but not limited to liability for loss of data, business interruption, or third-party software issues.
- Nothing on the Website constitutes professional advice. You should not rely on any information without seeking independent advice relevant to your situation.

1.6 Limitation of Liability

- To the fullest extent permitted by law, Advance on Point Solutions shall not be liable for any direct, indirect, incidental, or consequential damages resulting from your use of, or inability to use, the Website.

1.7 Governing Law

- These Terms are governed by and construed in accordance with the laws of the Republic of South Africa.
- Any disputes arising in connection with these Terms shall be subject to the exclusive jurisdiction of the South African courts.

2. Privacy Policy

2.1 Information We Collect

We may collect the following types of information when you use our website:

- **Personal Information:** such as your name, email address, phone number, and other details you voluntarily provide through contact forms or inquiries.
- **Non-Personal Information:** such as your IP address, browser type, device information, and website usage data collected automatically through cookies or analytics tools.

2.2 How We Use Your Information

We use the information we collect for the following purposes:

- To provide and improve our services.
- To respond to inquiries and customer support requests.



- To send you relevant updates, promotions, or newsletters (if you have opted in).
- To analyse website usage and improve functionality.

2.3 Sharing of Information

- We do not sell, trade, or rent your personal information to third parties.
- We may share your information with trusted service providers who assist us in operating our website or delivering services, provided they agree to keep your information confidential.
- We may disclose your information if required by law or to protect our legal rights.

2.4 Cookies and Tracking Technologies

- Our website may use cookies and similar technologies to enhance user experience, analyse trends, and track engagement.
- You may disable cookies in your browser settings, but some Website features may not function properly.

2.5 Data Security

- We take reasonable precautions to protect your personal information from unauthorized access, use, or disclosure.
- However, no method of online transmission or storage is completely secure, and we cannot guarantee absolute security.

2.6 Your Rights

You have the right to:

- Request access to the personal information we hold about you.
- Request corrections or updates to your information.
- Request that we delete your information, subject to legal and contractual restrictions.

2.7 Third-Party Services

- The Website may use third-party services such as analytics or hosting providers.
- These services may collect information in accordance with their own privacy policies, which we do not control.



2.8 POPIA Compliance (South Africa)

Advance on Point Solutions complies with the **Protection of Personal Information Act (POPIA), 2013**. This means:

- We will process your personal information lawfully and in a reasonable manner that does not infringe your privacy.
- We only collect information that is necessary for the purpose for which it is required.
- Your personal information will not be kept longer than is necessary to achieve the purpose for which it was collected.
- You have the right to withdraw your consent to the processing of your personal information at any time.
- In the event of a data breach, we will notify affected individuals and the Information Regulator in accordance with POPIA requirements
- You have the right to lodge a complaint with the **Information Regulator of South Africa** if you believe we have mishandled your information.

2.9 Updates to Privacy Policy

- We may update this Privacy Policy from time to time.
- Updates will be posted on this page with the revised effective date.
-

3. Contact Information

If you have any questions or concerns about these Terms of Use or Privacy Policy, please contact us at:

Advance on Point Solutions

27 Autumn Street, Waterford Place, Rivonia, 2191, Johannesburg

P: 011 807 7151

E: info@advanceops.co.za

Website: www.advanceops.co.za